

The following answers are offered in response to questions submitted. The answers are intended to clarify the RFP and do not alter its specifications and requirements. Readers should consult the RFP in preparing their proposal.

- 1- Do any of the certificates under "Procurement policies, practices and requirements" need to be attached with the proposal?

*All certificates applicable to the RFP must be signed and included with offerors' proposals.*

- 2- Would it be possible to provide the RFP or at least the matrix that is required is a Microsoft Word or Excel format?

*Yes. The matrix of requirements and the cost proposal summary form will both be provided in an MS Word document format. These documents will be included in the questions and answers sent to known interested offerors and posted on our website.*

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- 1- Does the FRED concept of “Real-Time Scheduling Software” encompass automated scheduling, runcutting, and rostering technology in addition to computer aided dispatch / automatic vehicle location?

*Yes it does. See items 5.4, 5.5 and 5.8 for requirements related to scheduling.*

- 2- Does FRED desire for the website to include “real time” information about the status of buses. (ie the ETA of a bus to a stop is...)

*Since real time arrival information is to be pushed to riders’ cell phones and other communications devices, we would anticipate that these data would also be made available to and posted on our website.*

- 3- Is it FRED’s desire through this RFP to obtain a system that support fixed route deviation? Specifically where passenger appointments can be taken submitted to a fixed route a deviation request?

*Yes. Item 4.5.4 found in the requirements table on page 18 of the RFP identifies the required information to be captured.*

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1. Section 10.4.5 of the RFP asks for portal functionality that provides access to customize the website's content. Can more details be provided for the transit website and what you were looking to get out of it?

*This requirement contains two elements: "Portal functionality" refers to the (potentially blog-style) CMS. It should be easy for FRED staff to access from any remote locations and not require any back-end editing for content updates. "Customizable access" refers to the different roles and capabilities for content creation, editing, and publishing allowed to different FRED staff (e.g., contributor, author, editor, and administrator).*